



FOR IMMEDIATE RELEASE—May 1, 2016

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Willowbrook Hospice Named a 2016 HOSPICE HONORS Recipient

Nashville, TN; May 1, 2016 — Willowbrook Hospice has been named a 2016 Hospice Honors recipient by Deyta Analytics, a division of [HEALTHCARE first](#), the leading provider of Web-based home health and hospice software, outsourced billing and coding services, and advanced analytics. Hospice Honors is a prestigious program that recognizes hospices providing the highest level of quality as measured from the caregiver's point of view.

"Hospice Honors is a landmark compilation of hospices that provide the best patient and caregiver experiences," said Bobby Robertson, President and CEO of [HEALTHCARE first](#). "I am extremely proud of Willowbrook Hospice for achieving this highest of honors and I congratulate them on their success."

Award criteria were based on Hospice CAHPS survey results for an evaluation period of April through September 2015. In order to receive the award, hospices must have partnered with Deyta Analytics, a division of [HEALTHCARE first](#), as their survey partner and must have had at least one completed survey returned in each quarter of the evaluation period. Award recipients were identified by evaluating hospices' performance on a set of 24 quality indicator measures. Individual hospice performance scores were aggregated from all surveys with a final survey status of complete for the evaluation period and were compared on a question-by-question basis to a national performance score calculated from all partnering hospices contained in Deyta Analytics' Hospice CAHPS database.

Rob Radics, CEO of Five Points Healthcare, parent company of Willowbrook Hospice, credits the team's commitment to the patients and their caregivers. He said, "This recognition from [HEALTHCARE first](#) validates the constant focus our team has on the overall satisfaction of our patients and their families. Our long-term success is dictated by how patients and families respond to us and I would like to thank all of the Willowbrook Hospice clinicians and employees for their efforts in earning this special recognition based on the quality of care they deliver."

About Willowbrook Hospice

Willowbrook Hospice delivers hospice care to patients throughout middle Tennessee. The agency was established in 1994 and currently serves 15 counties in the metropolitan Nashville market. Willowbrook is a subsidiary of Five Points Healthcare, LLC. Five Points is a regional home health and hospice Company based in Atlanta, GA. For more information about Willowbrook or Five Points please visit: www.willowbrookhealth.com or www.fivepointshc.com.

About HEALTHCAREfirst

HEALTHCAREfirst provides cloud based technologies and services to improve business and clinical operations for over four thousand home health and hospice providers across the United States. Based in Springfield, MO and one of the fastest growing providers of its kind, the company provides agency and clinical management software, outsourced revenue cycle management services (billing, coding and chart audits), and cloud based “Deyta” analytics and program management solutions, in any combination. HEALTHCAREfirst’s breadth of solutions offers agencies a single source to improve patient care, create operational efficiencies, increase profitability and simplify CMS compliance. With HEALTHCAREfirst, agencies can focus on patients instead of paperwork. For more information call 800.841.6095 or visit the company’s website at www.healthcarefirst.com.