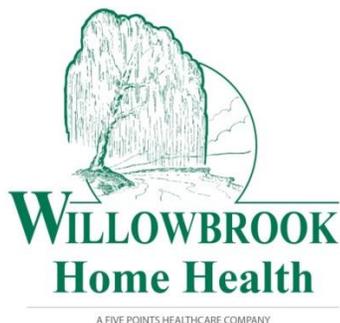


HHCAHPS HONORS



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Willowbrook Home Health Named as Prestigious 2016 HHCAHPS HONORS Recipient

Nashville, TN, November 9, 2016 – Willowbrook Home Health has been named a [2016 HHCAHPS Honors](#) recipient by [HEALTHCAREfirst](#), a leading provider of Web-based home health and hospice software, billing and coding services, and advanced analytics. HHCAHPS Honors is a prestigious award recognizing home health agencies that continuously provide quality care as measured from the patient's point of view. It acknowledges the highest performing agencies by analyzing the performance of Home Health Consumer Assessment of Healthcare Providers and Systems (HHCAHPS) satisfaction measures.

Developed by Deyta Analytics, a division of [HEALTHCAREfirst](#), HHCAHPS Honors acknowledges the highest performing agencies by first analyzing performance on Question 25 – *Willingness to Recommend* as a qualifier and then analyzing performance on 18 other questions that comprise the publicly reported measures over a twelve-month period. HHCAHPS Honors recipients include those agencies scoring above the [HEALTHCAREfirst](#) National Average on at least 85% of the evaluated questions. [HEALTHCAREfirst](#) holds a special recognition, HHCAHPS Honors Elite, to honor home health agencies scoring above the [HEALTHCAREfirst](#) National Average on 100% of the evaluated questions.

"We are honored to be partnered with these top-performing home health agencies who are dedicated to providing quality patient care. HHCAHPS Honors defines a standard of excellence in the home health patient experience," said Bobby Robertson, President and CEO of [HEALTHCAREfirst](#).

Rob Radics, CEO of Five Points Healthcare, parent company of Willowbrook Home Health, credits the team's long-standing commitment to patient care above all else. Mr. Radics stated "Willowbrook has been delivering excellent home health care to the community for over 35 years. Throughout this time the Company has built a great reputation and achieved many successes but being recognized directly by our patients is truly an honor. The entire Willowbrook family deserves credit for their efforts in earning this recognition one patient at a time."

About Willowbrook Home Health

Willowbrook Home Health provides home health care services to patients throughout middle Tennessee. Willowbrook has been serving the middle Tennessee continuously since 1981. The agency has offices in Clarksville, Franklin, Hendersonville, Nashville and Shelbyville and currently serves 20 Tennessee counties. Willowbrook is a subsidiary of Five Points Healthcare, LLC. Five Points is a regional home health and hospice company based in Atlanta, GA. For more information about Willowbrook or Five Points please visit us at:

www.willowbrookhealth.com
www.fivepointshc.com

About HEALTHCARE*first*

HEALTHCARE *first* provides cloud based technologies and services to improve business and clinical operations for over four thousand home health and hospice providers across the United States. Based in Springfield, MO and one of the fastest growing providers of its kind, the company provides agency and clinical management software, revenue cycle management services (billing, coding and chart audits), and cloud based “Deyta” analytics and program management solutions, in any combination. HEALTHCARE *first*’s breadth of solutions offers agencies a single source to improve patient care, create operational efficiencies, increase profitability and simplify CMS compliance. With HEALTHCARE *first*, agencies can focus on patients instead of paperwork. For more information, call 800.841.6095 or visit the company’s website at www.healthcarefirst.com.