



NON-DISCRIMINATION & ACCESSIBILITY NOTICE

As a recipient of Federal financial reimbursement, **Willowbrook Home Health & Hospice** does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of race, color, national origin, disability, sex, or age in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, whether carried out by **Willowbrook Home Health & Hospice** directly or through a contractor or any other entity with which **Willowbrook Home Health & Hospice** arranges to carry out its programs and activities.

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, Section 1557 of the Affordable Care Act, and Regulations of the U.S. Department of Health and Human Services issued pursuant to these statutes at Title 45 Code of Federal Regulations Parts 80, 84, and 91.

Willowbrook Home Health & Hospice:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact **Dan Bettini, Civil Rights Coordinator at 404-692-4417 x102.**

If you believe that **Willowbrook Home Health & Hospice** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Dan Bettini, Civil Rights Coordinator
3525 Piedmont Rd. NE, Suite 8-515
Atlanta, GA 30305
Phone: (404) 692-4417 x102
Fax: (404) 857-0787
Email: dan.bettini@fivepointshc.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, **Dan Bettini, Civil Rights Coordinator** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>